



# Walnut Valley Water District

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**For Immediate Release**

## **Walnut Valley Water District Launches New “Water Consumption Portal”**

WALNUT, CA – On October 2, 2017 Walnut Valley Water District launched a “Water Consumption” portal as part of its Customer Web service. The “Water Consumption” portal will give District customers access to their water usage history, neighborhood goals, and water conservation resources.

The new portal is intended to improve District customer’s awareness of their monthly water consumption as well as how their consumption compares to other residents within their neighborhood. Through the use of graphs and charts, the portal enables customers to closely monitor their monthly water consumption, and offers educational resources on how to conserve water.

Walnut Valley Water District’s Board President, Allen Wu, says, “Our customers have done and continue to do a great job conserving water! We anticipate that the data and information provided in this conservation portal will allow them to monitor their water usage in new ways that will help preserve and extend water resources for future generations.”

To access the portal, customers will first need to either log in to their existing Customer Web account or create a Customer Web account by visiting [cw2.wvwd.com/Customerweb/Account](http://cw2.wvwd.com/Customerweb/Account). For new accounts, click “Create a New Account” then complete the form to register. After registration has been completed, customers will be able to view the portal by logging in to Customer Web. To view personal water consumption, consumption history, and conservation tips, scroll down the web page to explore the reports.

In addition to the portal, Customer Web also features e-Billing and paperless statement options. Access to these features can be found under the “Preferences” option on Customer Web.

“Providing resources, such as the ‘Water Consumption’ portal, through Customer Web is part of Walnut Valley Water District’s commitment to providing superior service to its customers. The

District would like to encourage its customers to explore all of the features Customer Web offers by logging in to their existing accounts or by creating new accounts,” said General Manager, Mike Holmes.

For questions about the new “Water Consumption” portal feature on Customer Web, please call customer service at (909) 595-1268.

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*In 1952, the Walnut Valley Water District was formed under State law to provide a supply of water for the people in this area. In 1955, after beginning the development of the water supply system, the District provided potable water to 21 service connections with an approximate population of less than 800 in the local area.*

*Today, after more than six decades of service to the community, the District operates and maintains two large imported potable water pipelines, 370 miles of distribution mains, 16 pump plants, and 27 reservoirs with a storage capacity of 87.4 million gallons of water serving over 26,600 connections. The District also operates and maintains a recycled water distribution system consisting of 28 miles of distribution mains, 1 pump plant, 3 wells, and 2 reservoirs with a storage capacity of 4 million gallons of water serving over 200 connections. The District provides water service to an area encompassing 17,900 acres, serving a population of nearly 113,000 residents and businesses in six local communities.*