

## Walnut Valley Water District - Water Shortage Contingency Plan

Shortage Stage	Initial – Permanent 10% Water Use Reduction	Stage 1 – Mandatory 10% - 15% Water Use Reduction	Stage 2 – Mandatory 15% - 25% Water Use Reduction	Stage 3 - Mandatory 25-35%% Water Use Reduction	Stage 4 – Mandatory 35% - 50% Water Use Reduction
<b>Stage Criteria</b>	Uncertainty about MWD water supply conditions.	MWD declares a Stage 1 or 2 shortage level under their shortage allocation plan.	MWD declares a Stage 3 or 4 shortage level under their shortage allocation plan.	MWD declares a Stage 5 or 6 shortage level under their shortage allocation plan.	MWD declares a Stage 7, 8, 9, or 10 shortage level under their shortage allocation plan.
<b>Customer Actions</b>	<ul style="list-style-type: none"> <li>• <b>Limit on Watering Duration:</b> Watering or irrigating of lawn, landscape, or other vegetated area with potable water using a landscape irrigation system or a watering device that is not continuously attended is limited to no more than fifteen (15) minutes watering per day per station. This subsection does not apply to landscape irrigation systems that exclusively use very low-flow drip type irrigation systems when no emitter produces more than two (2) gallons of water per hour and weather based controllers or stream rotor sprinklers that meet a 70% efficiency standard.</li> <li>• <b>No Excessive Water Flow or Runoff:</b> Watering or irrigating of any lawn, landscape, or other vegetated area in a manner that causes or allows excessive water flow or runoff onto an adjoining sidewalk, driveway, street, alley, gutter, or ditch is prohibited.</li> <li>• <b>No Washing Down Hard or Paved Surfaces:</b> Washing down hard or paved surfaces, including but not limited to sidewalks, walkways, driveways, parking areas, tennis courts, patios, or alleys, is prohibited except when necessary to alleviate safety or sanitary hazards, and then only by use of a hand-held bucket or similar container, a hand-held hose equipped with a positive self-closing water shut-off device, a low-volume, high-pressure cleaning machine equipped to recycle any water used, or a low-volume high-pressure water broom.</li> <li>• <b>Obligation to Fix Leaks, Breaks, or Malfunctions:</b> Excessive use, loss, or escape of water through breaks, leaks, or other malfunctions in the water user’s plumbing or distribution system for any period of time after such escape of water should have reasonably been discovered and corrected and in no event more than seven (7) days of after receiving written notice from the District is prohibited.</li> <li>• <b>Limits on Washing Vehicles:</b> Using water to wash or clean a vehicle, including but not limited to any automobile, truck, van, bus, motorcycle, boat, or trailer, whether motorized or not, is prohibited, except by use of a hand-held bucket or similar container or a hand-held hose equipped with a positive self-closing water shut-off nozzle or device. This subsection does not apply to any commercial car washing facility.</li> <li>• <b>Re-circulating Water Required for Water Fountains and Decorative Water Features:</b> Operating a water fountain or other decorative water feature that does not use re-circulated water is prohibited.</li> <li>• <b>No Installation of Single Pass Cooling Systems Water System:</b> Installation of single pass cooling systems is prohibited in buildings requesting new water service.</li> <li>• <b>No Installation of Non-re-circulating in Commercial Car Wash and Laundry Systems:</b> Installation of non-re-circulating water systems is prohibited in new commercial conveyor car wash and new commercial laundry systems.</li> <li>• <b>Negligent Waste of Water:</b> At the discretion of the General Manager, the District reserves the right to determine negligent waste or misuse of water supplies. Such water use constitutes an unauthorized waste of water and is subject to the imposition penalties outlined in Section 11.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Limits on Watering Hours:</b> During times of water shortage (as declared in accordance with by section 4.02.04.03 of the District’s Rules and Regulations), watering or irrigating of lawn, landscape, or other vegetated area with potable water is prohibited between the hours of 8:00 A.M. and 5:00 P.M. Pacific Standard Time or Pacific Daylight Time, as applicable, on any day, except by a hand-held bucket or similar container, a hand-held hose equipped with a positive self-closing shut-off nozzle or device, or for very short periods of time for the express purpose of adjusting or repairing an irrigation system.</li> <li>• <b>Obligation to Fix Leaks, Breaks, or Malfunctions:</b> All leaks, breaks, or other malfunctions in the water user’s plumbing or distribution system must be repaired within five (5) days after written notification by the District unless other arrangements are made with the District.</li> <li>• <b>Drinking Water Served Upon Request Only:</b> Eating or drinking establishments, including but not limited to a restaurant, hotel, cafe, cafeteria, bar, or other public place where food or drinks are sold, served, or offered for sale, will not provide drinking water to any person unless expressly requested. These establishments can prominently display notices of this provision throughout their facility with signs using clear and easily understood language that will be provided by the District.</li> <li>• <b>Option to Decline Daily Linen Services at Commercial Lodging Establishments:</b> Hotels, motels, and other commercial lodging establishments are encouraged to provide customers the option of not having towels and linen laundered daily. Commercial lodging establishments can prominently display notice of this option in each bathroom using clear and easily understood language that will be provided by the District.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Watering Days:</b> Watering or irrigating of lawn, landscape or other vegetated area with potable water is limited to three (3) days per week on a schedule established and posted by the District. This provision does not apply to landscape irrigation zones that exclusively use very low-flow drip type irrigation systems when no emitter produces more than two (2) gallons of water per hour. This provision also does not apply to watering or irrigating by use of a hand-held bucket or similar container, a hand-held hose equipped with a positive self-closing water shut-off nozzle or device, or for very short periods of time for the express purpose of adjusting or repairing an irrigation system.</li> <li>• <b>Obligation to Fix Leaks, Breaks, or Malfunctions:</b> All leaks, breaks, or other malfunctions in the water user’s plumbing or distribution system must be repaired within seventy -two (72) hours after written notification by the District unless other arrangements are made with the District.</li> <li>• <b>Limits on Filling Residential Swimming Pools &amp; Spas:</b> Re-filling of water constituting more than one foot of depth and initial filling of, residential swimming pools or outdoor spas with potable water is prohibited.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Limits on Watering Days:</b> Watering or irrigating of lawn, landscape, or other vegetated area with potable water is limited to two (2) days per week on a schedule established and posted by the District. This provision does not apply to landscape irrigation zones that exclusively use very low-flow drip type irrigation systems when no emitter produces more than two (2) gallons of water per hour. This provision also does not apply to watering or irrigating by use of a hand-held bucket or similar container, a hand-held hose equipped with a positive self-closing water shut-off nozzle or device, or for very short periods of time for the express purpose of adjusting or repairing an irrigation system.</li> <li>• <b>Obligation to Fix Leaks, Breaks or Malfunctions:</b> All leaks, breaks, or other malfunctions in the water user’s plumbing or distribution system must be repaired within forty eight (48) hours after written notification by the District unless other arrangements are made with the District</li> <li>• <b>Limits on Filling Ornamental Lakes or Ponds:</b> Filling or re-filling ornamental lakes or ponds is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to declaration of a supply shortage level under this ordinance.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Limits on Watering: Watering Days:</b> Watering or irrigating of lawn, landscape or other vegetated area with potable water is limited to one (1) day per week on a schedule established and posted by the District. This provision does not apply to landscape irrigation zones that exclusively use very low-flow drip type irrigation systems when no emitter produces more than two (2) gallons of water per hour. This provision also does not apply to watering or irrigating by use of a hand-held bucket or similar container, a hand-held hose equipped with a positive self-closing water shut-off nozzle or device, or for very short periods of time for the express purpose of adjusting or repairing an irrigation system. This restriction does not apply to the following categories of use: <ul style="list-style-type: none"> <li>• i. Maintenance of vegetation, including trees and shrubs, that are watered using a hand-held bucket or similar container, hand-held hose equipped with a positive self-closing water shut-off nozzle or device;</li> <li>• ii. Maintenance of existing landscape necessary for fire protection;</li> <li>• iii. Maintenance of existing landscape for soil erosion control;</li> <li>• iv. Maintenance of plant materials identified to be rare or essential to the well-being of protected species;</li> <li>• v. Maintenance of landscape within active public parks and playing fields, day care centers, golf course greens, and school grounds, provided that such irrigation does not exceed two (2) days per week according to the schedule established in Section 6(B)(1) and time restrictions in Section 5(B)(1);and</li> <li>• vi. Actively irrigated environmental mitigation projects.</li> </ul> </li> </ul>
<b>Violations</b>	Violations of this section may be considered an unauthorized use of water and subject to penalties established in the District’s Rules and Regulations Article 4.05.02.03 and/or Article 4.03.07.06.	Violations of this section may be considered an unauthorized use of water and subject to penalties established in the District’s Rules and Regulations 4.05.02.03 and/or Article 4.03.07.06.	Violations of this section may be considered an unauthorized use of water and subject to penalties established in the District’s Rules and Regulations Article 4.05.02.03 and/or Article 4.03.07.06.	Violations of this section may be considered an unauthorized use of water and subject to penalties established in the District’s Rules and Regulations Article 4.05.02.03 and/or Article 4.03.07.06.	Violations of this section may be considered an unauthorized use of water and subject to penalties established in the District’s Rules and Regulations Article 4.05.02.03 Article 4.03.07.06.
<b>District Actions</b>	<ul style="list-style-type: none"> <li>• Provide water conservation tips in billing inserts and paid advertising</li> <li>• Warn customers of penalties for unauthorized use.</li> <li>• Expand water conservation programs specifically targeting high water users</li> </ul>	<ul style="list-style-type: none"> <li>• Adopt resolution to declare Stage 1.</li> <li>• Warn customers of penalties for unauthorized use.</li> <li>• Consider revising rate structure to incorporate tiered rates</li> <li>• Expand water conservation programs and water conservation message through advertising and billing inserts</li> </ul>	<ul style="list-style-type: none"> <li>• Adopt resolution to declare Stage 2.</li> <li>• Warn customers of penalties for unauthorized water use.</li> <li>• Consider revising rate structure to incorporate tiered rates</li> <li>• Consider hiring help for enforcement</li> <li>• Expand water conservation programs and water conservation message through advertising and billing inserts</li> </ul>	<ul style="list-style-type: none"> <li>• Adopt resolution to declare Stage 3.</li> <li>• Warn customers of penalties for unauthorized water use.</li> <li>• Consider revising rate structure to incorporate tiered rates</li> <li>• Consider hiring help for enforcement</li> <li>• Expand water conservation programs and water conservation message through advertising and billing inserts</li> </ul>	<ul style="list-style-type: none"> <li>• Adopt resolution to declare Stage 4.</li> <li>• Warn customers of penalties for unauthorized water use.</li> <li>• Consider revising rate structure to incorporate tiered rates</li> <li>• Hire help for enforcement</li> <li>• Expand water conservation programs and water conservation message through advertising and billing inserts</li> </ul>