

PAYMENTUS CORPORATION

Customer Dashboard Summary

June 2011

PayItGreen® 

Good for the Environment. Good for You.

 **Paymentus**
SelfService ERM Company

PAYMENTUS CONFIDENTIAL

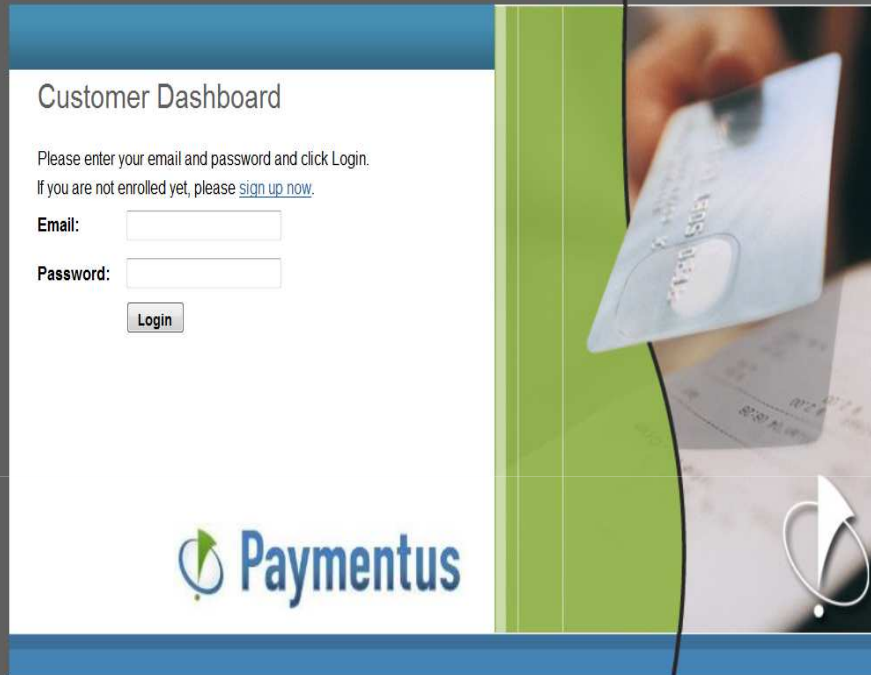
SUMMARY

- Customer Dashboard Login
 - Password change on initial login
- My Accounts Tab
 - View Accounts details
 - Add/Edit Account
 - Suppress Paper Bill
 - Find Account
- Make Payment Tab
 - Make one time Payment
- Schedule Payment Tab
 - Schedule a Recurring Payment

SUMMARY

- Find Payment Tab
 - Find a Payment
- Find a Schedule Payment Tab
 - Find a Schedule Payment
- Payment History
 - View history of all the payments
- My Bills
 - To check E-bill

CUSTOMER DASHBOARD LOGIN SCREEN




Customer Dashboard

Please enter your email and password and click Login.
If you are not enrolled yet, please [sign up now](#).

Email:

Password:

 Paymentus

© 2005 Paymentus Instant Payment Network. Transforming the Way BillPay Works.

- Login using your Email ID and Password
- If logging in for the first time, you will be prompted to change your temporary password
- PASSWORD RULES:
 - Need to be at least 6 characters long
 - Alpha-numeric
 - Cannot be the same as the user id

MY ACCOUNTS

Customer Dashboard [My Profile](#) | [Logout](#)

My Accounts | [Add an Account](#) | [Find Account](#)




[My Accounts](#) | [Make a Payment](#) | [Schedule a Payment](#) | [Find a Payment](#) | [Find a Schedule](#) | [Payment History](#) | [My Bills](#) | 

My Accounts

0 items

Account Number	Payment Type	Date Authenticated	Suspended	Action
no accounts found				

3 SUB CATEGORIES

-  [My Account](#)
-  [Add an Account](#)
-  [Find Account](#)

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MY ACCOUNTS

My Accounts

[My Profile](#) | [Logout](#)

Customer Dashboard

My Accounts

Make a Payment

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[My Accounts](#) | [Add an Account](#) | [Find Account](#)

My Accounts

1-2 of 2 Items

Account Number	Payment Type	Date Authenticated	Suspended	Action
112233445566	Utility Bill	Nov 15, 2010 3:55:01 PM	No	View Deactivate
665544332211	Utility Bill	Nov 15, 2010 4:04:25 PM	No	View Deactivate

MY ACCOUNT

- To view information about all the Accounts

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MY ACCOUNTS

Add an Account

[My Profile](#) | [Logout](#)

Customer Dashboard

My Accounts

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[My Accounts](#) | [Add an Account](#) | [Find Account](#)

Please enter all of the information below and click **Continue**.

Account Information

* Payment Type: Utility Bill (Consumer)

* Account Number:

* Customer #:

[Read terms and conditions for paper suppression](#)

select this checkbox and click submit to have your paper bill suppressed.

ADD AN ACCOUNT

- Select Payment Type
- Enter Account Number
- Click Add

SUPPRESS PAPER BILL

- Check the box to opt out from paper bill

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MY ACCOUNTS

Find Account

My Profile | Logout

Customer Dashboard

My Accounts | Make a Payment | Schedule a Payment | Find a Payment | Find a Schedule | Payment History | My Bills

My Accounts | Add an Account | Find Account

Find Account

Account Number:

Payment Type:

Search

FIND ACCOUNT

- Enter Account Number
- Select Payment Type from Drop down button
- Click Search

My Profile | Logout

Customer Dashboard

My Accounts | Make a Payment | Schedule a Payment | Find a Payment | Find a Schedule | Payment History | My Bills

My Accounts | Add an Account | Find Account

Find Account

Account Number:

Payment Type:

Search

1-1 of 1 Items

Account Number	Payment Type	Date Authenticated	Suspended	Action
112233445566	Utility Bill	Nov 15, 2010 3:55:01 PM	No	View Deactivate

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MAKE A PAYMENT

Make One Time Payment

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Make a Payment

Select Account

Payment Information

Confirm Payment

Please select the account below and click **Continue**.

1-2 of 2 Items

Account Number	Payment Type	Date Authenticated
<input type="radio"/> 112233445566	Utility Bill	Nov 15, 2010 3:55:01 PM
<input checked="" type="radio"/> 665544332211	Utility Bill	Nov 15, 2010 4:04:25 PM

Continue

Cancel

MAKE ONE TIME PAYMENT


- Select the Account Number
- Click Continue

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MAKE A PAYMENT

Make One Time Payment

My Profile | Logout

Customer Dashboard **My Accounts** **Make a Payment** Schedule a Payment Find a Payment Find a Schedule Payment History My Bills 

Make a Payment

Select Account **Payment Information** Confirm Payment

Please enter all of the information below and click **Continue**.

Payment Information

* Payment Method:

* Card Type:

* Card Number:

* Card Security Number: [What's this?](#)

* Expiration Date: /

* Card Holder Name:

* Payment Amount:

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MAKE ONE TIME PAYMENT

- Select the Payment Method
- Enter Credit card or Debit Card or E- check information
- Payment Amount
- Click Continue

SCHEDULE A PAYMENT

Schedule Recurring Payment

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Schedule a Payment

Select Account Payment Information Confirm Payment

Please select the account below and click **Continue**.

1-2 of 2 Items

Account Number	Payment Type	Date Authenticated	Suspended
<input type="radio"/> 112233445566	Utility Bill	Nov 15, 2010 3:55:01 PM	No
<input type="radio"/> 665544332211	Utility Bill	Nov 15, 2010 4:04:25 PM	No

Continue

Cancel

SCHEDULE A RECURRING PAYMENT

- Select the Account
- Click Continue

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SCHEDULE A PAYMENT

Schedule Recurring Payment

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Schedule a Payment

Select Account

Payment Information

Confirm Payment

Please enter all of the information below and click **Continue**.

Schedule Information

* Frequency:

End Date:

Payment Information

* Payment Method:

* Card Type:

* Card Number:

* Card Security Number: [What's this?](#)

* Expiration Date: /

* Card Holder Name:

* Payment Amount:

Continue

Cancel

SCHEDULE A RECURRING PAYMENT

- Select the Frequency of the payment
- Select the end date for the recurring payment
- Select the Payment Method
- Enter Credit card or Debit Card or E- check information
- Enter Payment Amount
- Click Continue

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SCHEDULE A PAYMENT

Schedule Recurring Payment

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Schedule a Payment

Scheduled Payment Details

Confirmation number: **3877**
Start date: **Nov 15, 2010**
End date: **Mar 31, 2012**
Frequency: **Monthly - fixed amount**
Schedule day: **1**
Next payment date: **Dec 1, 2010**
Payment type: **Utility Bill**
Account number: **665544332211**
Payment method: **MasterCard**
Card number: *******5454**
Payment amount: **\$33.66**
Total amount: **\$33.66**

[Schedule Another Payment](#)

[Print this page](#)

SCHEDULE A RECURRING PAYMENT

☞ Payment is Scheduled for 1st of every month until March 31st, 2012

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FIND PAYMENT

Using specific criteria get all payments in the system

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Paymentus

Find Payment

Search Payments

Confirmation Number:

Account Number:

Payment Type: --SELECT--

Payment amount range: From: \$ To: \$

Payment Date Range

Start Date:

mm dd yyyy

End Date:

mm dd yyyy

Payment Method: --SELECT--

Status: --SELECT--

Search

- To search a specific payment
 - Enter Confirmation Number
- OR**
- Following Criteria will show all payments in the system based on the attributes selected
 - Account Number - All Payments in the system for this Account
 - Payment Type
 - Payment amount range - To see all the payments made between a specific amount range.
 - Payment Date Range - To see all the payments made between two specific calendar dates.
 - Payment Method - To see all the payments done by Visa/MC
 - Status - To see Payments with any status: e.g. Declined

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FIND PAYMENT

Using specific criteria get all payments in the system

My Profile | Logout

Customer Dashboard

My Accounts | Make a Payment | Schedule a Payment | Find a Payment | **Find a Schedule** | Payment History | My Bills

Paymentus

Find Payment Schedule

Search Payment Schedules

Confirmation Number:

Account Number:

Payment Type: --SELECT--

Payment amount range: From: \$ To: \$

Payment Date Range

Start Date:

mm dd yyyy

End Date:

mm dd yyyy

Payment Method: --SELECT--

display inactive schedules

Search

- To search a specific Schedule payment
 - Enter Confirmation Number
- OR**
- Following Criteria will show all payments in the system based on the attributes selected
 - Account Number - All Payments in the system for this Account
 - Payment Type - (Typically not used)
 - Payment amount range - To see all the payments made between a specific amount range.
 - Payment Date Range - To see all the payments made between two specific calendar dates.
 - Payment Method - To see all the payments done by Visa/MC

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PAYMENT HISTORY

My Profile Logout

Customer Dashboard

My Accounts

Make a Payment

Schedule a Payment

Find a Payment

Find a Schedule

Payment History

My Bills



Payment History

Search Payments

Payment Date Range

Start Date:

mm dd yyyy

End Date:

mm dd yyyy

Search

[Download CSV](#)

1-7 of 7 Items

Confirmation Number	Amount	Payment Type	Account Number	Payment Date/Time	Payment Method	Origin	Channel	Originator	Status	Action
26166040	\$20.00	Utility Bill	112233445566	Nov 15, 2010 4:28:58 PM	MasterCard *****5454	Customer Dashboard	Web Channel	test@paymentus.com	Accepted	View
26180073	\$55.55	Utility Bill	112233445566	Oct 15, 2010 1:30:56 AM	MasterCard *****5454	Agent Dashboard	Scheduled Payment Channel	scheduler	Accepted	View
26180836	\$100.00	Utility Bill	112233445566	Sep 16, 2010 1:30:46 AM	MasterCard *****5454	Agent Dashboard	Scheduled Payment Channel	scheduler	Accepted	View
26180674	\$78.69	Utility Bill	112233445566	Sep 10, 2010 1:52:42 PM	MasterCard *****5454	Agent Dashboard	Agent Dashboard	dkrueger	Accepted	View
26180675	\$5.00	Utility Bill	112233445566	Sep 10, 2010 1:51:09 PM	Checking Account *****4455	Agent Dashboard	Agent Dashboard	dkrueger	Declined	View
26180664	\$50.99	Utility Bill	112233445566	Sep 9, 2010 2:12:16 PM	MasterCard *****5454	Customer One Time Payments	Web Channel	CONSUMER	Accepted	View
26180613	\$50.00	Utility Bill	112233445566	Sep 8, 2010 5:04:37 PM	MasterCard *****5454	Agent Dashboard	Agent Dashboard	paymentus	Accepted	View

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PAYMENT HISTORY

View all the payment for all the accounts

MY BILLS

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My Bills



My Bills

My Bills

1-1 of 1 Items

Account Number	Payment Type	Payment Amount	Date Due	Date Authenticated	Suspended	Paper Suppression	Action
1039820	Utility Bill	\$76.55	May 1, 2011	Jun 17, 2011 2:56:02 PM	No	No	View

MY BILLS

- To view Bill online click [View](#)
- Enables to access monthly bill electronically

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MY BILLS

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My Bills

- Front Of Bill
- Back Of Bill



123 FIRST STREET
NEW YORK, NEW YORK 12345
(123) 111-2233 • (123) 111-2244
www.paymentus.com

Prepared on 05/01/11

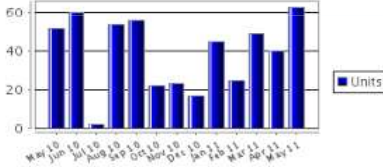
IMPORTANT MESSAGE

NEARLY 60% OF HOME WATER USE IS FOR OUTDOOR IRRIGATION. AS WE APPROACH THE UPCOMING HOT SUMMER MONTHS, TRY TO CONSERVE HOW MUCH YOU WATER YOUR LAWN. YOU WILL SAVE WATER AND MONEY. THANK YOU!

SERVICE TYPE	SERVICE PERIOD	METER NUMBER	CURRENT READ	PREVIOUS READ	WATER USED	WATER COST
WATER -3/4"	04/01/11 - 05/01/11	81516190	862	814	48	\$108.48

CONSUMPTION DATA

1 UNIT = 748 GALLONS



Month	Units
Mar 10	45
Apr 10	50
May 10	48
Jun 10	45
Jul 10	20
Aug 10	22
Sep 10	18
Oct 10	42
Nov 10	22
Dec 10	45
Jan 11	40
Feb 11	50
Mar 11	55

Current Period Consumption	\$21.00	(30 Days)
Prior Year Consumption	\$21.00	(30 Days)
Average Daily Gallions This Period	\$21.00	
Average Daily Cost	\$21.00	

PLEASE PAY AMOUNT DUE

\$124

ACCOUNT INFORMATION

Statement Number: 298618
Account Number: 524601-124601
Service Address: 2774 Pepperdale DR.
Customer Name: Sample Customer
Cycle-Class: W1-RES

PREVIOUS ACTIVITY

Last Bill Amount: \$157.69
Payments Received: -\$157.69
Late Charge: \$0.00
Balance Forward: \$0.00

CURRENT ACTIVITY

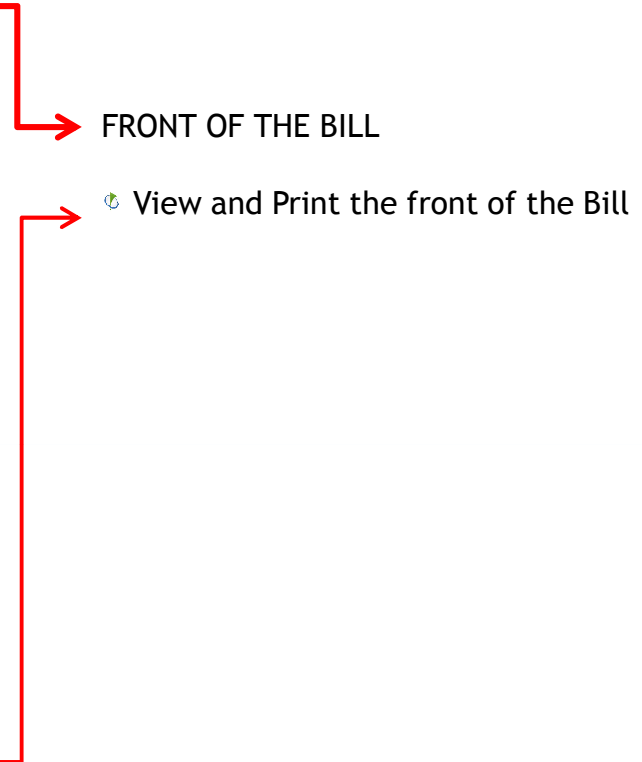
Water Base Rate: \$19.00
Water Tier I (12 units @ \$1.75): \$21.00
Water Tier II (27 units @ \$2.19): \$21.00
Water Tier III (9 units @ \$2.19): \$21.00
Pump Zone 2 I (48 units @ \$0.18): \$21.00

Current Charges: \$124.51
Past Due Charges: \$0.00

TOTAL DUE: \$124.51

- [Back](#)
- [Print This Page](#)

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MY BILLS

My Bills

Front Of Bill

PLEASE NOTE

Back Of Bill

For your convenience you can pay your bill at any of the following places:

Fulton Bank
West York Café, 1880 W. Market Street, York
The York Water Company, 130 East Market Street, York (Customer parking in rear)

SPECIAL MESSAGE

If you are currently a Timely Automatic Payment customer - thanks! If not, consider signing up for this plan now. With TAP we automatically deduct your water bill from your bank account on the due date. Call 717-845-3601 to find out how easy it is to sign up and save you time and postage.

If you have any questions or complaints about your bill, please contact us before the due date at:

The York Water Company
130 East Market Street
Box 15089
York, PA 17405-7089

Our Office Hours:
Monday through Friday
8:30 A.M. to 5:00 P.M.
Phone: 717-845-3601

You may learn more about the York Water Company, by visiting our web site at: www.yorkwater.com

You may visit our office to :

- review our rate schedule
- get an explanation of how to check your bill for accuracy
- question any of the charges on your bill


For Emergencies - Nights, Weekends and Holidays - Call 717-848-2984

Commonly Used Terms
(Some items below may not apply to your bill)

Customer Charge - A monthly charge that covers our costs for meter reading, billing, equipment maintenance, and other expenses. This charge is the same every month no matter how much water you use.

Radio frequency Meter Reading – A method to read water meters using a radio frequency signal. The system improves reading

BACK OF THE BILL

 [View the back of the Bill](#)

CONTACT

Training Department
Paymentus Corporation
The Real-Time Bill Payment Company

1.888.476.8910
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